

Planned Maintenance Agreement

Comfort
CLUB

1 Year HVAC
2 Year Generator

Your home is your largest investment. It's your place of comfort, security, family, memories, giving and sharing. And a place that's supposed to function while providing all this. That's why we created this Maintenance Savings Plan as part of joining our Comfort Club.®

Here's what you can get as a member...

- **DISCOUNTS:** 15% on parts and labor for repairs. You save each time!
- **SEASONAL MAINTENANCE:** Included at no additional charge (when done during pre-season times, at our convenience). Tune-ups save money.
- **FREE REMINDERS:** Take this one off your "to do" list. We handle everything to keep you on schedule!
- **INCREASED EQUIPMENT LIFE:** The #1 reason for system failure is dirt! Properly maintained equipment lasts longer.
- **LOWER UTILITIES:** Properly maintained heating and cooling equipment, as well as generators keeps more energy dollars in your pocket.
- **PRIORITY SERVICE:** You get to "cut in line" ahead of non-members - even at our busiest times!
- **PEACE OF MIND:** Your system is safety-checked, it's saving you money, and it's working correctly. If it's not, you know who to call!
- **SATISFACTION GUARANTEE:** This agreement is transferable to the subsequent owner of the home in which the equipment and accessories are located.

Please choose the Planned Maintenance Agreement you prefer:



- 2 Year Generator Planned Maintenance Agreement.
- 1 Year HVAC Planned Maintenance Agreement
- Oil
 Gas
- including:
- Air Conditioning
 Humidifier
 Water Heater
 Air Cleaner

Cost: \$ _____

Date Joined _____ Next Maintenance Date _____ Expiration Date _____
 Name _____ Phone Number _____
 Address _____ City/State/Zip _____
 Service Tech _____ No. of Systems Covered _____ Total Sale _____

Qty	Equipment	Make	Model	Serial No	Build Date

Yes! I'm ready to save money, time and maintenance headaches!

I'd like to pay by: Cash Check  

Card # _____ Exp. Date _____

Name on Card _____ Signature _____

AutoRenew (renews automatically unless you choose to cancel) Dues Collected Today

Signature of Acceptance of Terms and Conditions here and on reverse _____



(518)399-6808

Additional Terms & Conditions

Suburban Services Group agrees to provide the necessary labor and maintenance materials to perform a comprehensive Maintenance program for the equipment listed on the front of this form. Our Maintenance and Service programs are designed to provide our customers with an on-going professional program that is tailored to provide the specific needs of the equipment listed.

All services will be scheduled, administered, monitored, and updated by Suburban Services Group. All services performed are based on manufacturers' recommendations, equipment location, run time, equipment type and our own experience. All services will be performed by experienced and certified technicians. The services required to maintain your equipment may include:

Equipment: The annual investment to be paid by customer under this Agreement is based upon the maintenance of the equipment listed on the face of this Agreement. Equipment includes the complete heating and/or air conditioning system and/or automatic standby generator system. Customer may not delete equipment or accessories from the annual plan. In the event additional equipment is added to customers' heating and/or air conditioning system, the same will be covered at an increase of the annual charge.

Company's right to cancel: Suburban Services Group reserves the right to immediately terminate this Agreement: in the event: (1) Heating or air conditioning equipment or accessories are installed in the customer's home by a company other than Suburban Services Group, (2) Customer has any part of the heating or air conditioning system serviced by a company other than Suburban Services Group, or (3) Customer fails to fulfill the payment terms contained on the front side of this Agreement.

Transferability: This Agreement is transferable to the subsequent owner of the home in which the equipment and accessories are located, provided that Suburban Services Group receives written notification of the sale of the property within sixty days of transfer.

Warranties & Limitations on Warranties: Suburban Services Group warrants work shall be free from defects in workmanship for a period of twelve months from the date said work was performed. Only the manufacturer's warranty is provided on any parts or materials provided in connection with the work. Suburban Services Group's obligation for defective products and/or workmanship or any damage caused thereby, shall be limited to the replacement of any defective parts or workmanship and shall be conditional upon Suburban Services Group receiving actual written notice of said facts within an applicable warranty period(s).

The foregoing warranties are exclusive and in lieu of all other expressed or implied warranties including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Suburban Services Group shall not be subject to and disclaims all consequential, incidental and contingent damages whatsoever.

Entire Agreement: This Agreement sets forth the entire Agreement between the parties and supersedes all other Agreements either written or oral concerning the subject of this Agreement.